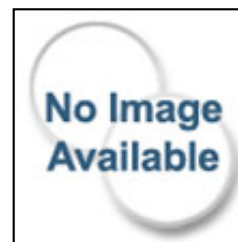


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Virginia Tech Staff Employee of the Week

August 8, 2005

Name: Pamela G. McAlexander
Job Title: Data Integrity Manager
Employee's Home Department: Undergraduate Admissions
Employee's College or VP Area: Admissions
Nominated For: President's Award for Excellence
Nominated By: Jacqueline L. Nottingham, Director, Annual Giving and Special Gifts
Virginia Tech Hire Date: October 1, 1986



Summary

Pam began her career with Virginia Tech in the Admissions office in 1986 as a data entry clerk. Over the years, Pam worked her way up through several different positions to become a programmer where she has excelled as a proficient user of Banner. She was very instrumental to the Admissions Office when it came to developing and testing a program that would enable the office and members of each of the colleges' very specific data regarding applicants who have been and who have accepted the offer of admission.

This program also allowed applicants the opportunity to view their admissions status on-line. With Pam's determination and insistence on complete accuracy, she has been able to head off problems before they occur. Just prior to the student on-line decision tool going live, Pam discovered a glitch in the system, which saved the university from what could have been a very embarrassing situation.

Jacqueline Nottingham stated, "Time has been saved, a higher level of customer service has been provided, and students can be served sooner - all because of the 'extra' effort that Pam infuses into her work." Karen Torgersen stated, "Pam epitomizes the Virginia Tech motto: Ut Prosim, That I May Serve."

About the ["Staff Employee of the Week"](#) Program

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