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Virginia Tech Staff Employee of the Week

May 23, 2006

Name: Debbie Cash

Job Title: Resource Center Coordinator

Employee's Home Department: University Libraries/

NVC

Employee's College or VP Area: University Libraries Nominated For: President's Award for Excellence

Nominated By: Lori Lee

Virginia Tech Hire Date: July 1, 2000



Summary

Ms. Debbie Cash is an expert in many different areas at the Resource Center at Virginia Tech's Northern Virginia Center. Her number one goal in her job is customer satisfaction. She is committed to provide support and meet the needs of the individuals she serves.

Ms. Cash is the only classified staff employee who runs a branch library, as all other branches are run by librarians who are faculty members. She has helped with the expansion of the library services so the VT Alexandria campus can serve the Alexandria Research Institute, Center for Food and Nutrition Policy, the International Institute for Information Technology, the Metropolitan Institute, and the Washington Alexandria Architecture Center. Ms. Cash arranges site visits for the other librarians to familiarize them with the facility by scheduling classes, providing consultations, and publicizing events held at the center. She also coordinates transportation for them for their visits.

Ms. Cash is primary responsible for all programs at the Falls Church facility and oversees a large and diverse population. She is very creative, resourceful, and pays strict attention to details. She has been involved in testing the remote access ability to the library resources so Virginia Tech personnel around the world can properly use this system. She basically makes life easier for the faculty, staff, and students no matter where they are. Ms. Cash is a one-person unit that delivers excellent and creative services to Northern Virginia.

About the "Staff Employee of the Week" Program

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