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## Virginia Tech Staff Employee of the Week

November 13, 2006

Name: Susan Haymore

Job Title: Educational Program Practitioner II Employee's Home Department: Dean's Office Employee's College or VP Area: College of Science Nominated For: President's Award for Excellence

Nominated By: Sheryl Ball

Virginia Tech Hire Date: January 12, 1994



## Summary

Susan is responsible for advising and counseling students in the College of Science and has a reputation for being self-motivated, industrious, creative, and caring. Her relentless positive attitude is appreciated by the many students she counsels who express that she is not only very approachable, she also gives excellent advice.

Susan's continuous improvement management strategy enables her to quickly and effectively handle student requests during times of heavy office traffic while maintaining a genuinely understanding composure. This attitude is also reflected in her patient and cooperative nature while dealing with frustrated parents during transfer requests. She has become an active advocate for the Virginia Tech Corps of Cadet students as she thoroughly fulfills her role as the College advisor for the Corps by working on an orientation program and academic presentations to all freshmen members.

"All of Susan's efforts to better inform the advisors in our college, or to establish coordination of advising efforts between the colleges at Virginia Tech, are done with the idea of providing better advising to students. She is truly outstanding in her efforts to provide better advising to our students."

"Susan is cheerful, knowledgeable, and supportive. She is the kind of person that you really want to work with. She is also the kind of person you want to represent Virginia Tech."

About the "Staff Employee of the Week" Program

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