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Virginia Tech Staff Employee of the Week

December 11, 2006

Name: Vickie Keleher

Job Title: Program Support Technician

Employee's Home Department: Undergraduate Programs

Employee's College or VP Area: Pamplin College of Business

Nominated For: President's Award for Excellence

Nominated By: Candice Clemenz, Associate Dean

Virginia Tech Hire Date: November 18, 2003



Summary

Vickie Keleher was nominated for the President's Award for Excellence because of her extraordinary display of service-oriented spirit on the job as a program support technician. She is described as consistently cheerful, helpful, and genuinely interested in assisting each of the hundreds of students who come through the Undergraduate Programs Office in the Pamplin College of Business. In the two and a half years in which she has held this position, Vickie has demonstrated an exceptional eagerness to learn new things and expand her horizons. She has taken the initiative to develop her knowledge of curriculum and academic policies to the point where she provides excellent backup advising support for the department's two academic advisors. Vickie is described as bright and intuitive and as having the keen ability to foresee, and therefore, prevent problems from occurring. Candice Clemenz, associate dean in the college, says, "Vickie is gifted with common sense and uses it on a regular basis. I feel that she definitely raises the bar in our office, and she is generally the first person I go to for input or feedback." Letters of support reiterate how Vickie's contributions on the job are seen as having a vital positive impact on the recruitment, retention, and future success of students in the Pamplin College of Business.

About the ["Staff Employee of the Week"](#) Program

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