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## Virginia Tech Staff Employee of the Week

February 19, 2007

Name: Edward Lee Linkous

Job Title: Custodian

**Employee's Home Department:** Virginia Tech

Services

Nominated For: President's Award for Excellence Nominated By: Donald J. Williams, Executive

Director



## Summary

Eddie Linkous is an outstanding employee of Virginia Tech Services who "takes pride in doing a job that many people would refuse to do...and that many people take for granted." He is the sole full-time employee responsible for maintenance and cleaning of VTS facilities, i.e. University Bookstore, Volume II Bookstore, Dietrick General Store, Johnston Student Center, Computer Service Center, the stadium Hokie Shops, the VTS warehouse, marketing facilities, and the laundries on campus. Not only does he keep the stores clean, safe, and looking good, he contributes ideas for products to offer and for improving displays. He also contributes to the success of VTS by providing customer service, "helping customers find what they are looking for, guiding them to the appropriate lines during rush periods, answering questions, and just generally doing whatever needs to be done to keep things running smoothly." He consistently puts in time during off hours when needed to shovel snow, to help and provide security during football games or with special events. "Eddie's commitment to excellence shines through every day."

About the "Staff Employee of the Week" Program

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