

Staff Employee of the Week

Charlotte M. Waggoner

JOB TITLE: University Biosafety Officer

HOME DEPARTMENT: Environmental Health and Safety Services

COLLEGE OR VP AREA: VP for Administrative Services

NOMINATED FOR: President's Award for Excellence and Governor's Award for Customer Service

NOMINATED BY: Bernadette Mondy, Assistant Director, EHSS

VIRGINIA TECH HIRE DATE: August 10, 1992

SUMMARY

Charlotte Waggoner's continued commitment to customer service and excellence in her field has proven to be a great asset to Virginia Tech. She has worked diligently to develop professional relationships with researchers at the university and regulators from a variety of agencies. This ability was proven to be of significant value when a noncompliance incident recently arose. Her interactions both on and off campus resulted in satisfactorily settling the issue with minimal interruption to research. Charlotte has and continues to seek out opportunities to grow professionally, and has taken numerous advanced classes in the biological sciences in support of her evolving role. She effectively utilizes training opportunities offered her and is continually enhancing her job skills in order to more effectively serve the university community.