## Staff Employee of the Week

## Teresa Wilson

NAME: Teresa Wilson

JOB TITLE: Custodial Operations Manager

HOME DEPARTMENT: University Unions and Student Activities

COLLEGE OR VP AREA: Vice President for Student Affairs

**NOMINATED FOR:** Governor's Award for Community Service and Volunteerism

NOMINATED BY: Don Ramsey

VIRGINIA TECH HIRE DATE: July 13, 1998



## SUMMARY

Teresa shows remarkable initiative and proficiency in a job that is often very busy. She manages her various tasks well and is always willing to learn and take on extra assignments. In addition to her regular duties, she was asked by UUSA administration to devote ten percent of her time to UUSA Human Resources, assisting with employee leave reports due to a vacancy in the department. Teresa met the challenge with her characteristic "can-do" attitude. She took classes and was trained in the Banner system. She has graciously expressed her willingness to help as needed until the empty position is filled.

Teresa's core responsibilities as Custodial Operations Manager include oversight of supplies and ordering, filling in as acting supervisor for staff of 1 in her supervisor's absence, and filling in for absent custodial staff.

During this lean budget year, Teresa is an exemplary model of significant contribution to the overall good of the organization, and is to be commended for her flexibility, initiative, and ability to work with others.