

Staff Employee of the Week

Paul Zenner

NAME: Paul Zenner

JOB TITLE: Project Systems Manager

HOME DEPARTMENT: Facilities Services

COLLEGE OR VP AREA: Vice President for Administrative Services

NOMINATED FOR: President's Award for Excellence

NOMINATED BY: Vijji De Datta

VIRGINIA TECH HIRE DATE: November 17, 2003



SUMMARY

Virginia Tech Facilities Services introduced a new Computerized Maintenance Management System (CMMS) in August 2009. The CMMS has been branded for the university community use as “HokieServ”. It is a web-based paperless request venue for the university to request services via an electronic interface with HokieMart and Banner. Paul was the Assistant Project Manager as well as team leader for the IT aspect of the project. He worked tirelessly learning the system, working on the interfaces, and training staff within and outside of Facilities Services. As always, change is difficult but due to Paul’s technical expertise as well as his extraordinary communication skills, he made the change for the users much more easily adaptable. Paul’s attitude is “how may I help you” and it truly symbolizes the motto of Virginia Tech – Ut Prosim.