Staff Employee of the Week

James Dustin

NAME: James Dustin

JOB TITLE: Operations Coordinator

HOME DEPARTMENT: Learning Technology

COLLEGE OR VP AREA: Vice President for Information Technology

NOMINATED FOR: President's Award for Excellence

NOMINATED BY: Jennifer Sparrow

SUMMARY

James is the Operations Coordinator for the InnovationSpace, a New Media Center. James' commitment to outstanding customer service, innovative problem solving, seeing a vision to completion, and service above and beyond the call of duty are the reasons for his recent President's Award for Excellence nomination. He provides effective,



efficient, and patient customer service to all patrons of the InnovationSpace. James provided the vision for the development and delivery of SpaceCamp, which is a for-student/by-student multimedia workshop series.

He will often work beyond his regular schedule to complete timely projects or to limit the impact of his projects on the daily operations of the InnovationSpace. Additionally, James supports the operations of the Faculty Development Institute, Learning Technologies, and the university atlarge. James goes out of his way to ensure that the lab and classrooms are in pristine condition for all who use them. In addition to his outstanding service to the university, James serves the community as a Lieutenant for the Blacksburg Volunteer Fire Department.