

Staff Employee of the Week

Penny Falck

Business Operations Specialist **Penny Falck** has worked in the [Controller's Office](#) for the past five years in the [General Accounting department](#). She is known by her colleagues as a dedicated employee who never fails to go the extra mile to get the job done. She constantly makes sure she understands why functions and assignments are done the way they are instead of simply going through the motions to perform her job duties.

Falck is responsible for setting up security for HokieMart and backing up Banner Access. According to Bonnie Sutphin, general administrative manager, she is very responsive to those who have access issues and does everything she can to resolve their issues in a timely manner. She is also responsible for backing up the production control employee in general accounting and for submitting the daily check write process. Both of these functions are critical to the university.



On numerous occasions, Falck has gone far beyond what is expected of her. She has taken on additional work and responsibilities from senior positions in times of department transition and has constantly demonstrated her dedication to get her job done, even when the university was closed due to inclement weather.

According to Stacy King, manager of general accounting, Falck is not only a vital member of the department, but also an active member of the office's Relay for Life Team, the Hokie Hikers. She is the employee that every supervisor would love to have. Falck is dedicated, intelligent, and willing to do anything that is asked of her. She is not only a great employee, she is a great person. Falck is a cherished employee whose smiling face and positive attitude brings joy to everyone in the Controller's Office.