

Staff Employee of the Week

Rebecca Moore

Employment Transaction Tech **Rebecca 'Becky' Moore** has worked in the [Department of Human Resources](#) for 14 years and is the go-to person for many people around campus because of her knowledge of university policy and procedure. In addition to providing outstanding service to job seekers and mentoring Virginia Tech student employees, Moore's responsibilities include processing the university's conviction checks and drug and alcohol testing.

According to Curtis Mabry, director of staffing and recruiting and Moore's direct supervisor, her commitment to customer service is most evident in her work helping people through the application process. Moore is able to communicate complicated information in an easy-to-understand way. Many of the applicants she works with continue to follow-up with Moore, keeping her informed of job offers, and always asking for her by name if they return to apply for additional positions.

For the past few years, Moore has also mentored at least one student employee each semester. She not only teaches them about her job and other HR processes, but also becomes a friend and mentor in many aspects of their lives.

"She has made such a positive impact on the lives of so many people and their families because of her desire to help others," said Mabry. "Her dedication to customer service not only shows what a caring person she is, but also creates a favorable impression of Virginia Tech and represents the university motto *UT Prosim (That I May Serve)*."

