Staff Employee of the Week

Fred Ficarra

In 2011, New Jersey native **Fred Ficarra** joined the Virginia Tech community as a member of <u>Facilities Services</u>. As part of the housekeeping team for <u>Derring Hall</u>, his colleagues recognize his strong commitment to safety, excellence, and role as a cohesive team member.

Responsible for approximately 51,982 square feet of academic space, Ficarra and his teammates provide "excellent customer service by going beyond the daily expectations of their job", said Wyatt Sasser, housekeeping director.

Despite the recent renovations and chaos in Derring Hall, Ficarra and his team members ensured safe and timely access to restricted spaces, while restoring the newly renovated space to its "showcase" quality.



"Fred consistently and proficiently uses initiative to accomplish all tasks; respecting all in the work environment," said Marie Teany, housekeeping supervisor. "He is dedicated to the Facilities Services housekeeping mission, providing cleanliness and sanitation services to academic and administrative facilities at Virginia Tech."