

Staff Employee of the Week

Alene Harris

Alene Harris, student health insurance coordinator for the Office of Risk Management, plans, coordinates, and supervises the administrative activities of the Student Medical Insurance Office, including the university's \$5 million Student Health Insurance Program.

"Her tireless work at creating and implementing services for students and the Student Health Insurance Plan is truly outstanding," said Akiko Nakamura, former chair of Graduate Student Assembly Health Care Committee. "Rather than simply meeting the responsibilities of her position, she consistently exceeds them."

During open enrollment, Harris set up information and computer stations at the Graduate Life Center in an effort to make the Student Health Insurance Plan more accessible, and provided face to face consultation to help students navigate their available options. Harris' colleagues also credit her with the office's strengthened relationships with Schiffert Health Center, the Graduate School, and the Cranwell International Center.

"Her contributions have truly expanded the office's communications, customer service, and outreach, which has greatly benefited the university community. Her willingness to care for the students builds trusting relationships between all who are involved."

