## Staff Employee of the Week

## Mary Ramsey

In 2005, **Mary Ramsey** joined <u>Facilities Services</u> as part of the housekeeping team for <u>Derring Hall</u>. Ramsey is recognized by her colleagues for the notable pride she takes in her work, and for her outstanding contributions to Derring Hall following several months of recent renovation.

"With every construction project it added additional work for our staff in maintaining the hallways from dust and debris as well as detailed cleaning of the renovated space," said J. Wyatt Sasser, facilities housekeeping director. "When an office is vacated we have a short window of time to strip and wax the floors and prepare the space for the new tenant."

Ramsey's colleagues know her as someone who will always lend a helping hand and respect all things in the work environment. Facilities Housekeeping Supervisor, Marie



Teany, said "Ramsey continuously applies the knowledge gained from her previous service at the Inn during her current position as part of the facilities housekeeping team."

"Our staff usually only have a few days to modify their schedule to work on additional tasks, but they have not failed to provide the excellent service in the time frame allotted," said Sasser. "This crew has consistently demonstrated the power of teamwork in providing excellent customer service by going beyond the daily expectations of their job."